LCTS Has Smooth Transition to Hosted Email Platform.

SecurityCoverage®

About

Lincoln County Telephone System (LCTS) is an Internet/Telecommunications company providing high speed Internet, DSL, 4G LTE wireless, telephone and email to 1400 subscribers. LCTS has a footprint of over 10,000 square miles in Southeast Nevada covering all of Lincoln County including the towns of Pioche, Caliente, Panaca, Rachel and Alamo.

LCTS sets itself apart by offering some of the highest speeds in the area and offering Wi-Fi hotspots in a number of towns for their customers convenience.

Partner
Lincoln County
Telephone System

LCTS

Industry
Internet/Telecommunications

Results
- Switched email hosting platform from self-hosting to SCMail with no downtime and minimal effort.

Problem

LCTS was handling email hosting duties internally and was looking to get away from the management and upkeep of their former email hosting service. Server maintenance costs were high and resources needed to be freed up for other projects. The new service needed to be, relatively, hands-free for LCTS but it was equally important that it would provide a high quality email experience for their customers.

"The existing service provided by SecurityCoverage for our DSL subscribers was exceptional. We knew that they were very capable of delivering the same experience with SCMail."
Paul Christian, Vice President, LCTS

Solution

LCTS was using SecurityCoverage's 24x7 Help Desk Support and through that existing relationship they learned of their email hosting platform, SCMail. SCMail offered LCTS the kind of email experience that they wanted for their customers, while taking a majority of the management process off of their plate. It also provided enhanced reporting, which gave them more insight into their daily operations. SCMail is based on a fully-redundant network and backed by a team with more than 80 years of combined engineering experience.

Learn more at **www.securitycoverage.com** or call **1-877-725-4839**

LCTS Has Smooth Transition to Hosted Email Platform.

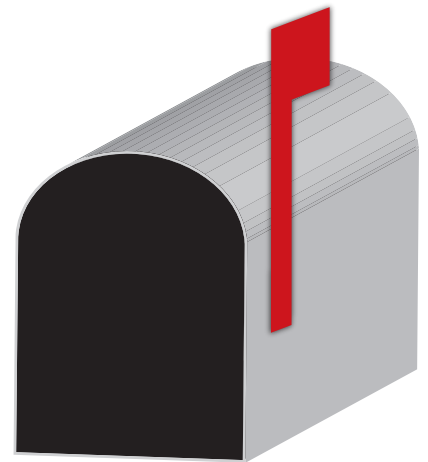**SecurityCoverage**®

Results

Thanks to a solid migration plan from both LCTS and SecurityCoverage, the email transition went off smoothly! Call-ins to support were extremely limited thanks to a turn-key marketing approach that incorporated multiple touch points. Redundancy has been improved to limit any possible downtime of the email service. Internal resources were freed up to focus on other revenue generating projects and have limited involvement on the email side of the business. SCMail continues to be an excellent, cost effective solution, offering approximately a 10x increase in mailbox size and an increased level of security for users.

"Our team was getting bogged down by the constant upkeep and maintenance on our email infrastructure. I would say it was well worth it to switch over our email hosting to SecurityCoverage."
Paul Christian, Vice President, LCTS

Mailbox Size Increased: **10x**

SCMail

About SecurityCoverage

SecurityCoverage, Inc. is a leading provider of mobile and desktop security software, data protection, file backup, hosted email and technical support services. Founded in 2003 with a clear mission to simplify the use of technology and provide world class customer service, we remain relentlessly dedicated to protecting consumer devices and personal data. Today, over 350 partners from diverse markets like telecommunications, broadband, cable, mobile, retail and warranty help SecurityCoverage achieve its mission for consumers everywhere.